Extending the Design Space of Tangible Objects via Low-Resolution Edge Displays

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Abstract

We developed a custom tangible that uses LED arrays around the edges as a low-resolution display to provide real-time visual feedback on the current state of the system. We developed a guideline for mapping different types of edge feedback to different tangible interactions. We evaluated its effectiveness in an informal user study where users interacted with a tabletop and tangible system with the edge feedback enabled. Results suggest that edge feedback provides a better understanding of the system.

Author Keywords

LEDs; point lights; active/passive tangibles; feedback.

ACM Classification Keywords

H.5.m. Information interfaces and presentation (e.g., HCI): Miscellaneous.

Introduction

Brygg et al. [26] defined tangibles, also known as tokens, as "*discrete, spatially reconfigurable physical objects that typically represent digital information*". A tangible could be either passive or active. Passive tangibles employ a one-way communication model, typically from the tangibles to other interactive devices, hence cannot reflect changes in the digital model. Active tangibles, on the other hand, maintain a two-

Figure 1. An active tangible augmented with low-resolution edge display (i.e., LED array).

way communication between the tangibles and other devices, therefore can reflect changes in the digital model. Passive or active tangibles, together with other interactive devices, form a tangible user interface [26].

Feedback is an important part of interactive systems. It communicates the results of an interaction, making it visible and understandable. Feedback answers questions across four categories, specifically the user's *location* on a chain of tasks, *current state* of the system, *future state* of the system, and the *outcome* of an action [19]. Feedback not only informs users of whether they are moving closer to accomplishing a task or not but also when errors occur and how to address them.

Prior studies showed that feedback can provide users with a better understanding of the system, facilitating a swift transition from novice to expert [14]. Yet most current tangibles are passive and do not provide any feedback on tangible interactions [22]. They usually rely on an additional device to provide feedback (i.e., an interactive tabletop), confining the interaction space within the proximity of that device. Some tangibles provide visual feedback on the display, when available, i.e., notification window, but this feedback often occludes the information on the screen. It also typically requires a user action upon receipt (i.e., a tap to discard a notification window) affecting the natural flow of the task at hand [2]. In this paper, we propose augmenting tangibles with a low-resolution edge display (Figure 1) to provide real-time visual feedback on user interactions and the current state of the system.

The remainder of the paper is organized as follows. We start with a literature review of existing work exploring non-graphical displays for visual feedback. We then

discuss the motivation of the work, and propose a guideline for mapping different types of edge feedback to different tangible interactions. We then apply it to an existing tabletop and tangible system to demonstrate its effectiveness. We evaluate the system in an informal investigation. Finally, we conclude with speculation on future extensions to the work.

Related Work

Harrison et al. [10] explored the types of information conveyed by a single-color point light in current devices, and investigated whether their design space could be enriched by using varying light intensity over time. They identified twenty-four different light behaviors, and based on an evaluation, recommended eight of them to use in a mobile device domain (e.g., different beacon, flash, brightness, pulse, and blinking behaviors). Xu and Lyons [30] developed two smartwatch prototypes to demonstrate that low-resolution edge feedback could offer smart capabilities. The first prototype was augmented with four LEDs in the four directions and the second was augmented with twelve LEDs arranged corresponding to the hours on a watch face. Both used different colors, brightness, and blinking patterns to provide users with feedback on different smartwatch apps and their respective parameters.

Kanis et al. [12] augmented a bracelet with a 5×5 LED array that automatically exchanged information between users when they shook hands. It created a cycling animation on each successful data transfer episode. Similarly, Williams et al. [28] designed a digital bracelet for remote text messaging. It included six studs in a row, each containing four LEDs in red, blue, green, and white. Five of the studs represented individuals and one represented whole-group activity. It used a pulsing

white LED to indicate that a message is waiting from the corresponding individual. The colored LEDs glowed to convey a specific type of message (i.e., availability of a user), preset by the members of the group.

In a different study, Tarasewich et al. [25] investigated how much information could be encoded and understood by users in visual displays ranging in size from two to nine LEDs and using different display characteristics, such as colors and blinking patterns. Similarly, Campbell and Tarasewich [5] studied how much information could be realistically presented on a pixel-based micro-sized display. Both investigations revealed that users can quickly learn a relatively large number of feedback with a few LEDs and their performance and preference increase with multiple LEDs and effective display designs.

Visual feedback on tangible objects is not as well explored. Almost all current tangibles provide visual feedback on an integrated display screen when available [3,13,15,16] or on an external display, such as an interactive wall [8,24] and interactive tabletops [23,29]. Some have also explored lights [11] and other forms of feedback, such as haptic [20–22] and auditory [4]. Several tangibles provide visual feedback through a small number of LEDs [6,17,27]. However, no prior work has explored the full potential of low-resolution edge display in the context of tangibles.

Motivation

Apart from increasing the user's awareness of the current state of the system, the following potentials of a low-resolution edge display have motivated the work.

Low mental and perceptual demand. In theory, edge feedback should require fewer mental and perceptual

activities than other feedback types. Particularly, textual and graphical feedback require users to move their foci from one part of the visual field to another and usually require a user-action upon receipt (i.e., a tap on the screen to remove the notification window). These restrict the possibility of task parallelism and reduce user performance both in terms of speed and accuracy [2]. Auditory feedback, on the other hand, is unreliable in noisy places and relies on an additional sensory organ (i.e., our ears), which increases perceptual demand. Edge feedback is free from most of these limitations.

Swift conversion and transition. Low-resolution edge displays could be added to most active tangibles, allowing designers to incorporate edge feedback in their system. Since the display need not compromise or alter physical design of the tangibles, existing users do not have to learn an entirely new interaction, accommodating a swift transition from old to new tangibles.

Extensibility. Although, we explore edge feedback in the context of active tangibles, low-resolution edge displays could be added to other interactive systems as well, i.e., wearable devices and computer accessories.

Independent interactions. Edge feedback could also extend the support for independent interactions with active tangibles. In a tabletop and tangible system, it could aid users in performing actions off-the-table since they could confirm and verify the actions through the feedback provided on the tangibles, without being reliant on the tabletop display. Some existing tangibles (e.g., Siftables [16]) support independent interactions by providing visual feedback on an integrated display screen. However, this often occludes the information on the screen. Edge feedback is free from this limitation.

Figure 2. Edge feedback on different tangible interactions: (a) inactive tangible, (b) turned on tangible, (c) tangibles representing different items, (d) tilt notification, (e) neighboring notification, (f) valid neighboring, (g) invalid neighboring, (h) stacking notification, (i) valid stacking, and (j) invalid stacking.

Group interactions. Edge feedback could extend group interactions with tangibles, where users use multiple tangibles to interact with the system. Many systems provide visual feedback on an external display for group interactions (e.g., stacking), which force users to work in a proximity to the display. This also limits independent interactions with the tangibles. Some active tangibles provide visual feedback on integrated display screens. However, when stacked, users could only see the display of the top tangible. Some active tangibles (e.g., Stackables [13]) attach the display on the side to address this, but are not intended for tabletop interaction since the side-screen is difficult

to see when on the table. Low-resolution edge display augmented tangibles address this by providing feedback directly on the tangibles that is visible even when tangibles are stacked.

Feedback Mapping

Table 1 proposes a guideline for mapping different types of edge feedback to different tangible interactions. This guideline is inspired by Harrison et al. [10] and Xu and Lyons's [30] findings and current practices in consumer products, e.g., [1,9], and has been evaluated through a series of informal lab tests. Apart from notifications on direct interactions though tap, touch, tilt, shake, flip,

#	Manipulation	Interaction	Action	Edge Feedback
Single Tangible	Direct <i>On/off-the-table</i>	Changes via tap, touch, tilt, shake, flip/rotate, or tactile buttons	Turn on a tangible Detection confirmation Change an item Change a value Remove an item Turn off a tangible	<i>Pulse/blink¹ in multiple colors & change color to white³</i> <i>Blink¹ along the edge corresponding to tilt/rotate angle²</i> <i>Change color to represent the new item</i> <i>Change illumination⁴</i> <i>Change color to white³</i> <i>Turn off display</i>
	Indirect	Changes via another device or system actions	Change an item Change a value Remove an item	<i>Change color to represent the new item & pulse/blink¹</i> <i>Change illumination & pulse/blink¹</i> <i>Pulse/blink¹ & change color to white³</i>
Multiple Tangibles	Direct <i>On/off-the-table</i>	Neighboring	Detection confirmation Valid combination Invalid combination	<i>Blink¹ along the edges that have been neighbored²</i> <i>Change all tangibles to alternating colors⁵</i> <i>Pulse/blink¹ the invalid tangible in color red⁶</i>
		Stacking	Detection confirmation Valid combination Invalid combination	<i>Flash along all edges</i> <i>Change all tangibles to alternating colors⁵</i> <i>Pulse/blink¹ the invalid tangible in color red⁶</i>

¹Pulse or flash rates may differ for different tangibles and systems [30], but must occur for a limited number of times, preferably once or twice

²Or the full array if the angle or direction cannot be determined or is irrelevant

³Or any other color representing a neutral state

⁴Illumination represent values, that is brighter or dimmer for higher or lower values, respectively

⁵For instance, if three tangibles are nearby/stacked, represented by color x, y, and z, then all tangibles will use alternating colors x-y-z

⁶If an invalid tangible/s cannot be determined then all tangibles blink in red (or a color picked to represent error)

Table 1. Edge feedback on direct/indirect tangible interactions.

rotate, and tactile buttons on the tangibles, and indirect interactions thorough another device or system, Table 1 also provides guidelines on how to notify the users of a valid or an invalid group interaction, such as stacking and neighboring. Figure 2 illustrates several types of edge feedback from the table.

Demonstration

We demonstrate how augmenting a low-resolution edge display to an existing system increases its functionality, usability, and provide users with a better understanding of the system.

Custom active tangibles. We designed and developed custom active tangibles, called Actibles [7], using different components of an LG G Watch, a custom circuit board, and a 3D printed case. Actibles include a 41.91 mm IPS LCD displays (37.9×46.5×9.95 mm), 4 GB internal storage, 512 MB RAM, and a 9-axis sensor. They run on the Android Wear OS. The custom circuit board contains 8 omnidirectional hall effect sensors for neighboring and stacking detection, an ESP8266 Wi-Fi chip, and an array of 24 LEDs in a circular pattern (Figure 3). They control all inertial sensors using an 8-bit microcontroller. Any device, such as a tabletop, can communicate with Actibles using a simple TCP/IP server.

Interactive tabletop. A MultiTaction [18], 1397 mm, 1209.6×680.4 mm touchscreen area at 1920×1080-pixel resolution, placed horizontally on a custom stand was used as an interactive tabletop. It detected the tangibles using its default 2D fiducial marker tracker.

Sparse Tangibles. We picked Sparse Tangibles [3], an existing tabletop and tangible system to demonstrate the proposed feedback mapping. Sparse Tangibles

enables collaborative exploration of gene and protein networks on an interactive tabletop using active tangibles (Figure 4). Originally, it used smartwatches with a custom case as active tangibles. Its custom tangibles were also augmented with LED arrays, but did not use it to provide feedback. We picked this system for our demonstration because it utilizes a wide range of on/off-the-table tangible interactions, including tap, multi-touch, shake, and stacking, which makes it ideal for demonstrating different types of edge feedback.

Tangible interactions. The system enables users to select an organism or a gene network and construct expressive queries using active tangibles. To load a network on the tabletop, the user first navigates to the intended organism/gene by performing vertical swipes on the tangible touchscreen, selects the item by tapping, and then places the tangible on the tabletop. To perform a query on the loaded network, the user picks up another tangible, selects a query parameter, such as hub density, and stacks it on the other tangible/s. This updates the network to display only hubs that meet the selected criteria. The user can remove an item from a tangible by shaking it.

Feedback mapping. We assigned different feedback types to all supported tangible interactions and state changes based on Table 1. We used the colors *green* and *blue* to represent organisms and genes, respectively, since they are commonly used in biological network visualization tools. Similarly, we used *red* and *white* to represent errors and neutral states.

An Informal Evaluation

We invited five experienced computational biologists to our lab to interact with the customized Sparse Tangibles

Figure 3. Components of the custom active tangibles from left to right: battery, custom printed circuit board with 24-LED ring, bottom of case, top of case including smartwatch.

Figure 4. A user exploring gene networks with low-resolution edge display augmented active tangibles using the Sparse Tangibles [3] system.

Figure 5. A researcher demonstrating the active tangibles augmented with LED arrays to the participants before the informal evaluation.

system (Figure 5). They were all employees of a biomedical research center. Their age ranged from 20 to 39 years, on average 29.6 (SD = 6.8). Three of them were male, and two were female. They all had experience working with biological networks. Three of them responded that they frequently work with biological networks, while two responded that they occasionally do.

All participants arrived together. Upon arrival, we demonstrated the system and allowed them to interact with it. Then, they were asked to fill out a short questionnaire involving the following questions: (Q1) edge feedback enhances tabletop and tangible interaction experience, (Q2) provides a better understanding of the system and system events, (Q3) facilitates off-the-table interactions, and (Q4) will be useful in other interactive systems. Table 2 illustrates the results.

Results were mostly neutral or positive. Most participants responded that edge feedback provided a better understanding of the system and system events. Interestingly, most participants responded that edge display did not enhance or reduce their on/off-the-table tangible interaction experience. This is most likely because they were unfamiliar with the system prior to the study. Although we demonstrated the system and allowed them to interact with it, such brief exposure to the system was most probably not enough to fully grasp the functionality of the system, making it difficult for them to compare the experience with and without the edge display. Interestingly, in response to Q4, most participants commented that edge display could be useful in other interactive systems. They most probably responded to this question envisioning edge display in a system they are more familiar with. One participant (female, 31 years), for example, commented that edge

display could be useful in a tabletop system that allows tracking filters in clustering alignments. Also, noteworthy that in the demonstration and interactive session, participants used active tangibles augmented with a display screen. They, therefore, responded to the questions in comparison to tangibles that can display visual feedback on the integrated display screens. Nevertheless, participants perceived edge display to be helpful in making the system and events more understandable (Q2). Their responses may have been more optimistic if they used tangibles that do not include a display screen as a baseline.

Conclusion

We proposed augmenting tangible objects with a low-resolution edge display to provide real-time visual feedback on the current state of the system. We presented a guideline for mapping different types of edge feedback to different tangible interactions. We demonstrate its effectiveness in an informal evaluation that revealed that visual feedback on edge display provides a better understanding of the system.

Future Work

The informal evaluation did not investigate all potential benefits of the edge display. In the future, we will fully evaluate it in a formal study. We will also extend our guideline to support more actions and explore edge display in the context of smaller tangibles that cannot incorporate 24 LEDs.

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Question	Disagree	Neutral	Agree
Q1) <i>User Experience</i>	0%	60%	40%
Q2) <i>Understandability</i>	0%	40%	60%
Q3) <i>Off-the-table</i>	20%	60%	20%
Q4) <i>Extensibility</i>	0%	20%	80%

Table 2. Results of the informal evaluation.

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